

Online Auction Tips

Roger M. Hunker Auctioneer

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How do I register to bid?

Only registered bidders over the age of 18 can participate in our online auctions. To register, select the **Register** link displayed on any of the auction pages. Enter your contact information. When you submit the form a message will appear to give you instructions on how to submit your information to verify your account. You will also need to review and agree to the User Agreement.

How do I get my bidding number to bid?

After you have registered online, and we receive your information and complete verification we will send you your bidding number via email and you will be activated to bid. Please remember your password and bid number and keep in a secure place. This password and bid number will also work for future auctions.

Why is a credit card required to bid?

Occasionally we require each bidder to post a credit card verification to ensure that each of our bidders is a valid, qualified bidder. This verification method has been implemented for the protection and security of each of our bidders. Each bidder knows that all bidders are valid and that they have met the same requirements that you have to be able to bid online. The credit card verification process is completely secure. This is the only procedure available to bid online. See our privacy policy below.

How do I bid?

Select the auction you would like to view. When the bidding for the auction is open you will have the opportunity to enter your bid and your maximum bid for each item. Enter your bidding number and password at the bottom of the screen to submit the bid(s).

What is a Maximum Bid?

A Maximum Bid is the highest dollar amount you are willing to pay for an item. Here is an example of using the Maximum Bid feature. If you enter a Maximum Bid the system will automatically bid on your behalf up to your Maximum Bid amount. For example, let's assume that you enter a bid of \$200 on an item and Maximum Bid of \$400. If no other bids are placed on that item you will be the winner at your \$200 bid. If another bidder places a bid of \$225 on the item you will now be winning at \$225 plus 1 increment level, $\$225 + \$25 = \$250$. Your Maximum Bid is completely confidential and not revealed to the Public or viewed by anyone other than you when selecting this feature.

May I raise my Maximum Bid?

Yes, but if you are the current high bidder, you will have to raise your bid by one bid increment.

What is a Bid Increment?

The Bid Increment is the minimum dollar amount that the bid must be raised. Bid Increments will typically be in \$5.00, \$10.00, \$25.00, \$50.00 or \$100.00 increments. You can bid higher than the minimum bid, or you may enter a Maximum Bid, but you may not bid in denominations less than the set Bid Increment.

What is Auto-extend time?

The auto-extend time feature will leave the bidding open for any item that has received a bid within the last 5 minutes, even if the original ending time has been reached.

How does the auction end?

Each auction will end at a specified time. However, we use an auto-extend feature. With this feature the bidding will remain open on any item that has received a bid within the last 5 minutes. Once 5 minutes has lapsed without any bidding activity the bidding on the item will be closed. If there is more than one item in an auction the auction will have staggered ending times. The first item will close at 8 PM. Each item will close one minute after the previous. For example: Lot 1 closes at 8 PM, Lot 2 closes at 8:01 PM, Lot 3 closes at 8:02 PM, etc, unless they go into extended bidding, while Lot 1 is still extended bidding. This scenario applies to all lots.

How do I know I won?

If you are the high bidder, the system will send you an email when the auction ends. This email will have complete instructions on payment.

How can I make sure I am seeing the most current bidding information on the screen?

During the bidding process you will need to refresh you page to ensure you are viewing the most current bidding screen.

If I win, how and when do I pay?

When you win an item you will receive an email that will give you complete details of your purchase. Payment in the form of PayPal On Line secure credit card, check, money order, or cashiers check made payable to Roger M. Hunker, Auctioneer is to be sent overnight via express mail to:

Roger M. Hunker Auctioneer
6014 St Rt 113
Bellevue, Ohio USA 44811

We will permanently ban you from all future auctions if your account remains unpaid for more than 10 business days.

Please do not send cash via US Mail!

How do I Pay with a credit card?

PayPal On Line secure credit card payments are also available for most auctions. This information will be available on your invoice. At the bottom of the e-mailed invoice a PayPal Icon logo will be available with instructions. You will need to register with PayPal and set up your account to make secure on line payments for this auction and other venues that accept PayPal.

What is the BUY NOW Feature?

The Buy Now feature may be used in conjunction with some items in an auction. A Buy Now Icon or logo will appear on the screen next to lots with this feature. The first bidder to click and submit a winning bid at the Buy Now listing price will be awarded the high bid and have an opportunity to buy that item at the listed price.

How do I find out more about a posted item?

Each auction has a contact person for that particular Seller, found under the Location and Terms at the beginning of each auction. If you have any questions about an item, please contact the seller.